



## MALMESBURY MARQUEES

### **Cancellation Policy**

- a. If you wish to cancel your booking once you have paid your initial deposit, please notify us immediately by notice in writing. In these circumstances any contract will be rendered void and your initial deposit is non-refundable.
- b. If Notice of Cancellation is received more than 28 days before the commencement of the period of Hire, a total of 50% of the contract value must be paid.
- c. If Notice of Cancellation is received 14 days or less to the commencement of the Hire Period the full amount shown on the accepted Confirmation of Booking must be paid.
- d. If you cancel once the full payment of the tent hire has been made, we Malmesbury Marquees will be unable to return any monies. However, if we are able to re-book the tent for another available date with Malmesbury Marquees this can be considered at the discretion of Malmesbury Marquees.
- e. In the event of Malmesbury Marquees being unable to provide the service due to a cancellation of an event/ festival through no fault of our own, for example extreme or adverse weather conditions or other causes outside the control of Malmesbury Marquees the same cancellation policies will apply. Clients may take out their own insurance against any such possibilities.
- f. Malmesbury Marquees cannot accept any responsibility or liability for losses or other costs incurred as a result. In this situation Malmesbury Marquees we will work with you to offer alternative dates, where possible.

Malmesbury Marquees reserves the right to cancel your hire booking at any time. In the unlikely event of this happening, a full refund will be made to you.

Malmesbury Marquees will not accept any liability or responsibility for losses, or any other costs incurred as a result of the cancellation.

#### **Malmesbury Marquees**

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